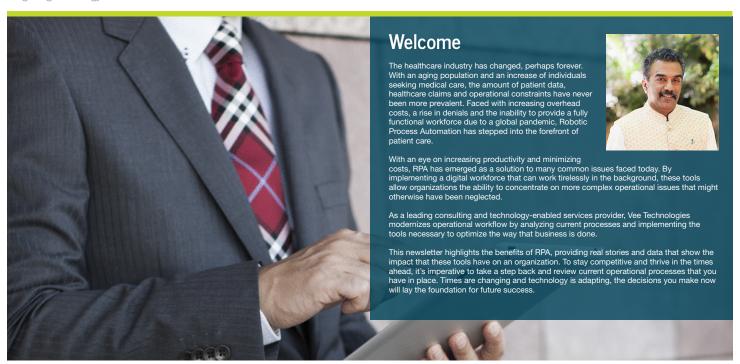


Issue

## Utilizing Robotic Process Automation to Streamline Operations and Maximize Productivity

**Integrating Technology to Achieve Success** 



## **Vee Technologies Content**

#### Integrating RPA with AI to Unleash the Real Potential of Technology

Artificial Intelligence (AI) and Robotic Process Automation (RPA), two of the most exciting technologies of modern times, are on the verge of merging.

### Technology That Works

A dejected executive at a conference reported how much she's spending on technology and how little benefit her team extracts. "We need technology that works."

### How to Maximize Operational Efficiencies – Harness the Power of an Integrated Professional Services Organization

As business continues to evolve and as mergers and acquisitions increase, the need to rethink operational workflow has never been more apparent. As a labor-intensive industry that is experiencing change almost daily, the healthcare industry is at the forefront of this new frontier.

#### **Automate Prior Auth**

Payer prior authorizations are expensive and administratively daunting. A high failure rate lowers care outcomes and drains revenue.

Visit Our Website



# **Gartner**

#### How to Select the Right RPA Service Provider to Achieve Success

Naved Rashid, Cathy Tornbohm, Saikat Ray

26 February 2020

The implementation of robotic process automation relies on service provider capabilities and involves considerable time and expense to achieve operational excellence. Application leaders should follow a structured framework to effectively identify and manage the right provider.

### Key Challenges

- Application leaders struggle to select the best robotic process automation (RPA) service provider due to poor screening criteria, resulting in overly costly implementations.
- Service providers may lack an effective evaluation process for RPA use cases, which
  means they risk missing the optimal ROI for implementation of each RPA script.
- RPA service providers can mislead organizations as to the availability of skills and capabilities, delaying or derailing the program timeline.
- Application leaders do not thoroughly investigate service provider pricing, increasing the total cost of ownership in the long term.

Utilizing Robotic Process Automation to Streamline Operations and Maximize Productivity is published by Vee Technologies. Editorial content supplied by Vee Technologies is independent of Gartner analysis. All Gartner research is used with Gartner's permission, and was originally published as part of Gartner's syndicated research service available to all entitled Gartner clients. © 2020 Gartner, Inc. and/or its affiliates. All rights reserved. The use of Gartner research in this publication does not indicate Gartner's endorsement of Vee Technologies' products and/or strategies. Reproduction or distribution of this publication in any form without Gartner's prior written permission is forbidden. The information contained herein has been obtained from sources believed to be reliable. Gartner disclaims all warranties as to the accuracy, completeness or adequacy of such information. The opinions expressed herein are subject to change without notice. Although Gartner research may include a discussion of related legal issues, Gartner does not provide legal advice or services and its research should not be construed or used as such. Gartner is a public company, and its shareholders may include firms and funds that have financial interests in entities covered in Gartner research. Gartner's Board of Directors may include senior managers of these firms or funds. Gartner research is produced independently by its research organization without input or influence from these firms, funds or their managers. For further information on the independence and Objectivity", on its website.

ABOUT GARTNER CAREERS NEWSROOM POLICIES SITE INDEX IT GLOSSARY CONTACT GARTNER