


# Utilizing Robotic Process Automation to Streamline Operations and Maximize Productivity

Integrating Technology to Achieve Success




## Welcome

The healthcare industry has changed, perhaps forever. With an aging population and an increase of individuals seeking medical care, the amount of patient data, healthcare claims and operational constraints have never been more prevalent. Faced with increasing overhead costs, a rise in denials and the inability to provide a fully functional workforce due to a global pandemic, Robotic Process Automation has stepped into the forefront of patient care.

With an eye on increasing productivity and minimizing costs, RPA has emerged as a solution to many common issues faced today. By implementing a digital workforce that can work tirelessly in the background, these tools allow organizations the ability to concentrate on more complex operational issues that might otherwise have been neglected.

As a leading consulting and technology-enabled services provider, Vee Technologies modernizes operational workflow by analyzing current processes and implementing the tools necessary to optimize the way that business is done.

This newsletter highlights the benefits of RPA, providing real stories and data that show the impact that these tools have on an organization. To stay competitive and thrive in the times ahead, it's imperative to take a step back and review current operational processes that you have in place. Times are changing and technology is adapting, the decisions you make now will lay the foundation for future success.



## Vee Technologies Content

### Integrating RPA with AI to Unleash the Real Potential of Technology

Artificial Intelligence (AI) and Robotic Process Automation (RPA), two of the most exciting technologies of modern times, are on the verge of merging.

### Technology That Works

A dejected executive at a conference reported how much she's spending on technology and how little benefit her team extracts. "We need technology that works."

### How to Maximize Operational Efficiencies – Harness the Power of an Integrated Professional Services Organization

As business continues to evolve and as mergers and acquisitions increase, the need to rethink operational workflow has never been more apparent. As a labor-intensive industry that is experiencing change almost daily, the healthcare industry is at the forefront of this new frontier.

### Automate Prior Auth

Payer prior authorizations are expensive and administratively daunting. A high failure rate lowers care outcomes and drains revenue.

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## Gartner.

### How to Select the Right RPA Service Provider to Achieve Success

Naved Rashid, Cathy Tornbohm, Saikat Ray

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The implementation of robotic process automation relies on service provider capabilities and involves considerable time and expense to achieve operational excellence. Application leaders should follow a structured framework to effectively identify and manage the right provider.

### Key Challenges

- Application leaders struggle to select the best robotic process automation (RPA) service provider due to poor screening criteria, resulting in overly costly implementations.
- Service providers may lack an effective evaluation process for RPA use cases, which means they risk missing the optimal ROI for implementation of each RPA script.
- RPA service providers can mislead organizations as to the availability of skills and capabilities, delaying or derailing the program timeline.
- Application leaders do not thoroughly investigate service provider pricing, increasing the total cost of ownership in the long term.

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