

Vee Technologies in Gartner's List of Key Customer Management BPO Service Providers

Vee Technologies is listed among the 'Key Customer Management BPO Service Providers In A Digitally Driven Market' in Gartner's December 2016 Market Guide.

NEW YORK, NY, US, March 9, 2017 /EINPresswire.com/ -- Vee Technologies is listed among the 'Key Customer Management BPO Service Providers In A Digitally Driven Market' in Gartner's December 2016 Market Guide.

This is the second time that Gartner has listed Vee Technologies in a Market Guide report. In October of last year, Vee Technologies was listed as a representative vendor in the Market Guide for Finance and Accounting Business Process Outsourcing Service



Providers. The world's leading information technology research and advisory company, Gartner is a prestigious source of insight and analytical data that is trusted by business leaders globally. Vee believes being listed in the Gartner Market Guide is a testimony to Vee Technologies' success worldwide.

Gartner's market guide focuses on the role of Customer Management BPO service providers in a rapidly evolving digital world. It predicts that "by 2020, digital services, automated and advanced analytics services will account for 45% of the total customer management business process outsourcing service provider revenue".

In the report, "despite prolonged slow economic growth experienced in key markets, the worldwide customer management business process outsourcing market is expected to grow at a compound annual growth rate (CAGR) of over 5.2% (CAGR 2016 to 2021)." Vee Technologies is poised to meet this global demand through its quality-focused, digitally-driven and secure processes and systems.

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About Vee Technologies

Founded in 2000, the company provides world-class expertise in outsourced business services. These range from finance and accounting, revenue cycle management (medical billing, medical coding, and insurance payer), engineering, information technology, logistics, as well as media monitoring and analysis. It is a part of the century-old Sona Valliappa Group, which was a pioneer in the industrial sector in India. Owning Sona University, with 10,000 students and 200,000 alumni, helps to provide scalability and custom sculpted professionals to clients. The company also plays an active role in empowering the community through its CSR initiatives.

With headquarters in New York and Bangalore, and delivery centers in key locations in India and the U.S., Vee Technologies ensures the highest standards of accuracy and quality to clients from all over the world.

Vee Technologies has uncompromising standards for quality, security, and data privacy. Vee Technologies is an SSAE-16 certified and SOC 2 Type II audited company. It is also an ISO27001 and ISO9001 certified company. It was one of the first companies in India to be HIPAA compliant.

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