

## RCM Services we excel at

Patient Access	Health Information Management	Business Office
<ul style="list-style-type: none"> <li>Scheduling</li> <li>Pre-registration</li> <li>Insurance Verification &amp; Eligibility</li> </ul>	<ul style="list-style-type: none"> <li>Charge Description Master Analysis</li> <li>Medical Records</li> <li>Clinical Documentation Improvement</li> <li>Coding</li> <li>ICD 10 Support</li> </ul>	<ul style="list-style-type: none"> <li>Business Office Management</li> <li>Billing</li> <li>Cash Posting</li> <li>A/R Follow-Up &amp; Collections</li> <li>Denial Management &amp; Appeals</li> </ul>

Vee Technologies Revenue Cycle team has expertise in managing all or part of the revenue cycle operations for Hospitals, Physician groups and billing companies



Cost saving in "Capex" for technology adoption for ICD 10 implementation

Business continuity with respect to coding high dollar charts whilst implementation and after "Go Live"

Helping to maintain DNFB less than 12 days during implementation and after go live

Seamless migration to ICD 10

# ICD -10 is here. Are you ready ?

Turning regulatory compliance into extraordinary outcome



## VEE Bill

End-to-End Healthcare Solution Provider  
A Division of VeeTechnologies

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## Our ICD 10 implementation support

### Impact Assessment

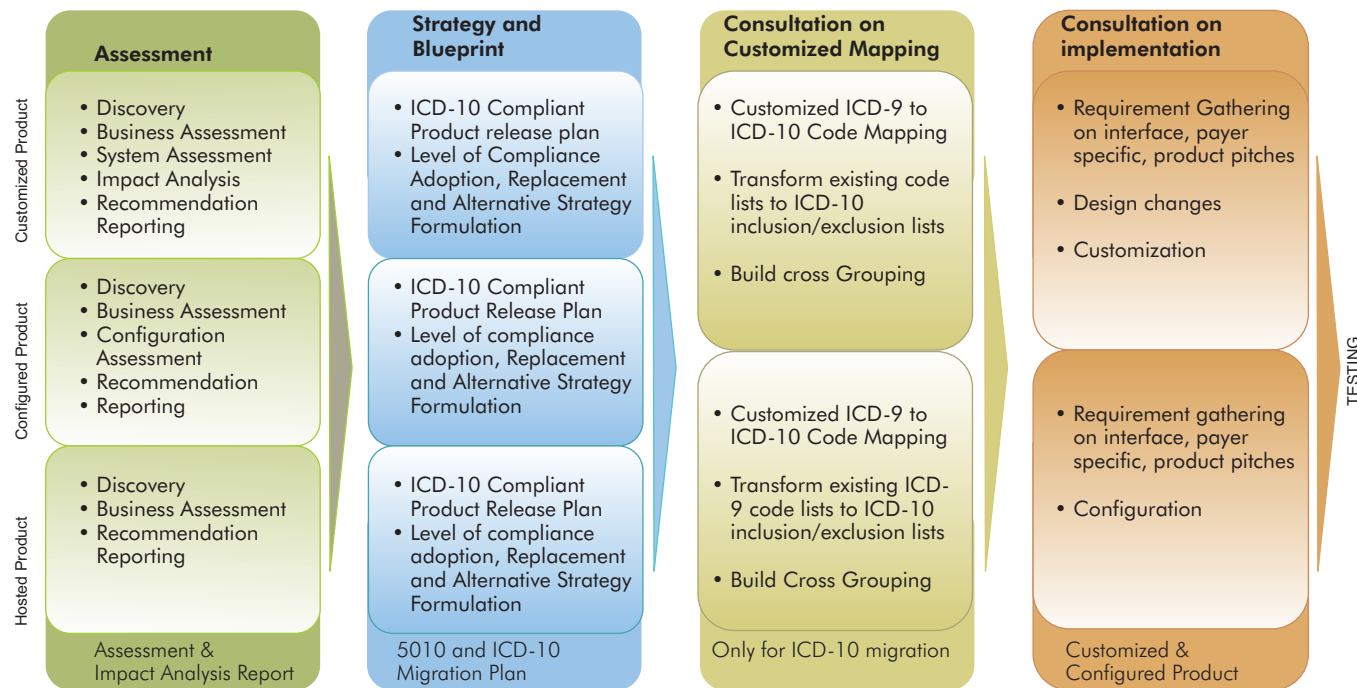
- Evaluate your software and business processes to identify where diagnostic information (or ICD-9 codes) is used.
- Determination of how your software and business processes would need to change to accommodate new ICD-10 codes.
- Advise and implementation of clinical documentation improvement, EHR, data storage and reporting, claims processing, practice management systems and customer service as per our assessment

### Assess Business Associate compliance

Vee will discuss with your clinical, IT and administrative staff about ICD-10 to understand and assess:

- Implementation plan with dates for training, testing and implementation
- If a system upgrade or replacement required to accommodate ICD-10
- The capability of running dual coding systems to accommodate a run-out period
- Integration testing for the software
- The technological partner will be able to provide the education, training and testing support you need.

## Our ICD-10 Implementation Approach



### Testing Strategies

- Develop a comprehensive test plan that includes your software and both internal and external business processes.
- Create test case scenarios for simple and complex process workflows.
- Test internal processes and external transactions with your billing service, clearinghouse, payers and software vendors.

### Training Strategies

- With payers exploring the implications of rejecting claims with ICD-9 codes with dates

of service on and after October 1, 2014, training and education is critical in ensuring that submitted claims are accepted.

- Identify staff in your office that work with diagnostic codes and determine the extent of their training requirements.
- Train the Coding staff to update/increase their knowledge of anatomy, physiology and surgical procedures.
- Train the physicians and nurses on new requirements for clinical documentation.

### ICD 10 coding support

- Coding support for inventory over flow after implementation date especially on high dollar charts/volumes.
- Coding back up for reducing DNFB due to internal staff training on ICD 10
- Provider education for documentation improvement to be ICD 10 compliant
- Dual coding support after implementation date

